

New Outlooks Day Spa Covid-19 Phase 1 Guidelines

- Customers MUST wear "over the ear" face masks that they don't mind getting possibly stained. (It might be helpful to bring a second clean mask after coloring) *we also have a limited number of disposable face masks available for \$1 each if you forget yours*
- Upon arrival at the salon, please call so we know you're here and we will let you know when it's ok to come inside the building.
- When you call the salon upon arrival, you can choose to either prepay or the receptionist will come to you during your service to collect payment.
- Please don't bring any extra items you don't need including: purse, food, drinks, etc. Only your phone, mask, and payment are allowed.
- Do not bring anyone with you to your appointment so we can maintain safety state-mandated protocols. If your children must come, there must be an adult to wait with them in the car.
- Upon entering the building, you'll be asked to sanitize your hands at the sanitizing station near the entrance. Your temperature will be checked, and you will be asked a series of health questions.
- You will be escorted by your stylist to their station and they will go over our new safety precautions.
- At this time we are unable to provide drinks so please bring one to keep in your car if needed.
- If your appointment is for a haircut ONLY, please arrive with wet, shampooed hair if at all possible.
- There may be an additional charge for extra product since most people have had more than average hair regrowth during quarantine.
- We will not be offering blowdrys for the first several weeks during Phase 1. This was a decision our owner made to ensure yours and our safety & sanitation within our salon while we all adjust during this phase.
- Due to the volume of appointment requests, we're asking for your patience. We will schedule people in the order in which they were canceled.
- Most importantly- Please cancel your appointment if you have been in contact with anyone who has Covid-19 symptoms or you are feeling/showing signs of illness. You will not be allowed in the building sick.

****Massage, Facials, all Waxing , & Nails are NOT included in Phase 1.****